

# Utah HMIS



# 2008 Annual Report

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# Our Vision

Individuals who are homeless will experience improved access to services and long-term housing stability through enhanced data collection, service, and provider collaboration.

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# Utah HMIS Mission

The Utah Homeless Management Information System (Utah HMIS) will improve services by establishing and maintaining an information sharing system that supports quality programs, fosters cooperation, ensures privacy, and creates accurate information about homelessness and housing.

The homeless data collected will provide the foundation for the management and development of effective and support services based on the following values:

- Respect
  - Privacy
  - Quality
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# Functions

- Improve understanding of homelessness services and unmet needs through enhanced data collection.
  - Facilitate the "No Wrong Door" philosophy.
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The Utah HMIS vision and mission were developed and approved by Utah providers during a state-wide summit in 2003.

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# Who We Are

## The Project Team

<b>Name</b>	<b>Title</b>	<b>E-mail</b>	<b>Phone</b>
ReAnne Hart	Project Director	reanne@uhmis.org	801-520-8109 801-528-1716 (fax)
Rachelle Brown	Project Administrative Assistant/Trainer	rachelle@uhmis.org	801-520-8112
David Musick	Consultant	dmusick@theroadhome.org	
Michelle Eining	Consultant	meining@theroadhome.org	

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## The Information Systems Committee

The Information Systems Committee is a sub-committee of the Utah State Homeless Coordinating Committee. Meetings are open for anyone participating in HMIS who wishes to attend. Membership is designated through the Continua of Care. If you are interested in meeting information or membership, please contact Rachelle at rachelle@uhmis.org.

<b>Name</b>	<b>Agency</b>	<b>E-mail</b>
Bill Crimm (chair)	United Way of Salt Lake	bill@uw.org
Lisa Hunt (co-chair)	Davis Behavioral Health	lisah@dbh.utah.gov
Rachelle Brown	UHMIS	rachelle@uhmis.org
ReAnne Hart	UHMIS	reanne@uhmis.org
Bill Woods	Iron County Care & Share	iccs@netutah.com
Lloyd Pendleton	State of Utah	lpendleton@utah.gov
Michelle Eining	The Road Home	meining@theroadhome.org
Brian Butler	Wasatch Mental Health	bbulter@wasatch.org
Jonathan Hardy	State of Utah	jhardy@utah.gov
Karen Kuipers	Tooele County Relief Services	tcrelief@gmail.com
Mindy Winegar	Dept. of Community Assistance	mwinegar@sixaog.state.ut.us
Eileen Dwyer	Utah's Continua of Care	edwyer@utahcontinuum.org
Stephanie Jones	Bear River AOG	stephaniej@brag.dst.ut.ut

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Name	Agency	E-mail
Jennifer Hare-Diggs	Family Promise	Jennifer@fpsl.org
Jeff Kane	Homeless Veterans Fellowship	director@homelessveterans.org
Karen Quackenbush	The LaPorte Group	Karen@thelaportegroup.com

# Participating Agencies

## Salt Lake County

Family Promise  
 Housing Authority of Salt Lake City  
 Salt Lake Community Action Program  
 The Road Home  
 Tooele Valley Mental Health  
 Valley Mental Health  
 Weigand Resource Center

Family Support Center  
 Salt Lake County Housing Authority  
 Sunrise Metro  
 Tooele County Relief Services  
 Utah Non Profit Housing Corporation  
 Volunteers of America

## Mountainlands

Erin Kimball Memorial Foundation  
 Food and Care Coalition  
 Mountainlands Community Housing Trust  
 Wasatch Mental Health

Community Action Services  
 Housing Authority of Utah County  
 Provo City Housing Authority

## Balance of State

Cedar City Housing Authority  
 Dixie Care and Share  
 Four Corners Community Behavioral Health  
 Iron County Care & Share  
 Southwest Behavioral Health  
 Uintah Basin Association of Governments  
 Your Community Connection of Ogden / Northern Utah

Davis Behavioral Health  
 Family Connection Center  
 Homeless Veterans Fellowship  
 Six County Association of Governments  
 St. Anne's Center

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# Client Data

This data is for the time period from July 1, 2007 to June 30, 2008. It only includes clients who were enrolled in shelter or housing programs. Clients are unduplicated across agencies, so if the same client was served by multiple agencies, they are represented only once here.

Because the clients recorded in HMIS do not represent the entire homeless population in Utah, these statistics should not be interpreted to represent all of the homeless in Utah. At this time, the annual Point in Time count represents the best data of the extent of homelessness in Utah.

For many demographic categories, there is a large percentage of clients in the "Unknown" category. This illustrates one consequence of incomplete data entry and the importance of gathering complete data on each client.

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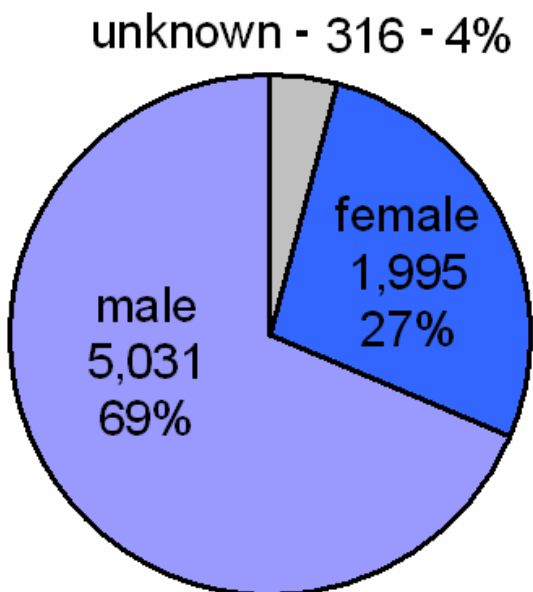
## Totals

Total Housing and Shelter Clients: **7,342**

Total Shelter Clients: **5,869**

Total Housing Clients: **1,821**

## Gender



## Age Range

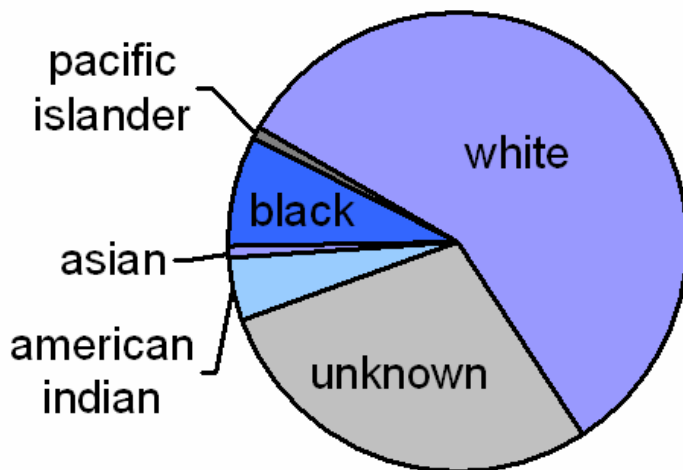
age range	clients	%
0 to 5 years	505	7%
6 to 11 years	362	5%
12 to 17 years	200	3%
18 to 23 years	514	7%
24 to 44 years	2,906	40%
45 to 54 years	1,877	26%
55 to 69 years	870	11%
70+ years	57	1%
Unknown	51	1%

**1,067 (15%) of the clients were children**

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# Client Data

## Race



race	clients	%
american indian	331	4.5%
asian	47	1%
black	584	8%
pacific islander	50	1%
white	4,223	57.5%
unknown	2,107	28.7%

## Chronically Homeless

40.5% of clients report being chronically homeless, out of the 4,467 clients who were asked that question.

## Hispanic Ethnicity

21% of clients report being Hispanic, out of the 5,629 clients who were asked.

## Mental Illness

23% of clients report having mental illness, out of the 5,189 clients who were asked that question.

Like substance abuse, gathering and interpreting data on mental illness is not simple. Clients are reluctant to answer that question or may not have been diagnosed yet.

## Substance Abuse

31% of clients report abusing drugs or alcohol, of the 4,804 clients who were asked that question.

There are many factors that need to be considered when analyzing this kind of data. Clients may not report their substance abuse, or may not understand the difference between use and abuse.

# Basic Counts by LHCC

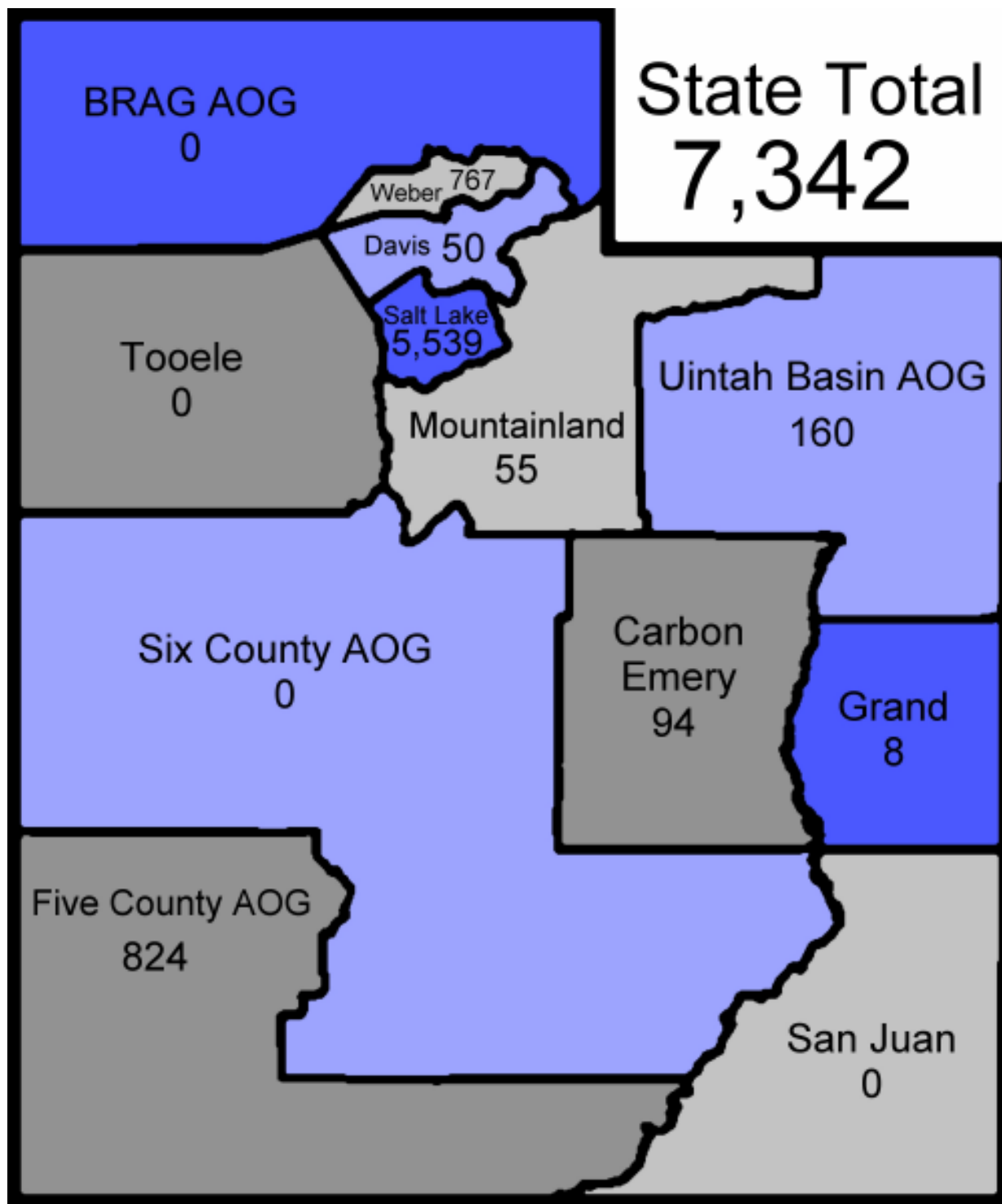
This table shows basic counts of shelter and housing clients for each Local Homeless Coordinating Committee (LHCC) from July 1, 2007 through June 30, 2008. Within each LHCC and for the State total, the client counts are unduplicated (counted only once at each level). Chronic homelessness is self-reported by the clients.

LHCC	total total clients	total housing clients	average housing nights	average housing nights	total shelter clients	shelter nights	average shelter nights	new clients	total chronic
BRAG	0	0	0	0	0	0	0	0	0
Carbon / Emery	94	0	0	0	94	4,164	44	63	31
Davis	50	50	10,995	220	0	0	0	50	8
Five County	824	108	17,287	160	719	14,907	21	639	143
Grand	8	8	2,400	300	0	0	0	2	1
Mountainlands	55	39	9,097	233	16	38	2	27	13
Salt Lake	5,539	1,396	287,205	206	4,471	258,639	58	2,575	1,419
San Juan	0	0	0	0	0	0	0	0	0
Six County	0	0	0	0	0	0	0	0	0
Tooele	0	0	0	0	0	0	0	0	0
UBAG	160	160	4,828	30	0	0	0	159	43
Weber	767	62	11,338	183	711	22,807	32	494	202
<b>State Total</b>	<b>7,342</b>	<b>1,821</b>	<b>343,150</b>	<b>188</b>	<b>5,869</b>	<b>300,555</b>	<b>51</b>	<b>3,945</b>	<b>1,808</b>

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# Client Counts By LHCC

This map shows the unduplicated number of shelter and housing clients in each Local Homeless Coordinating Committee (LHCC) from July 1, 2007 through June 30, 2008. It focuses specifically on housing and shelter programs and does not include motel vouchers and other valuable services, which are being delivered in each LHCC.



# Self-Sufficiency Matrix

Between July 1, 2007 and July 15, 2008, 1,282 clients had a Self-Sufficiency Matrix assessment done. 1,217 of the clients had their first and last matrix too close to measure changes in their scores, but 672 of the clients had a first and last matrix that were at least 180 days apart. This allowed us to measure the amount of change in their scores.

The table is sorted from greatest percent change in score to least percent change in score. The highlighted rows are those with 10% change or greater.

## 180+ days between first and last matrix

Matrix Areas	Average of ALL Clients' First Matrix	Average of First Matrix	Average of Last Matrix	Average Change in Score	Percent Change in Score
Housing	1.73	2.25	3.40	1.15	51.1%
Food	2.03	2.27	2.69	0.42	18.5%
Mobility	2.67	2.70	3.19	0.49	18.1%
Health Care	2.76	2.95	3.40	0.45	15.3%
Child Care	2.67	2.66	3.06	0.40	15.0%
Income	2.09	2.17	2.48	0.31	14.3%
Employment	1.64	1.53	1.72	0.19	12.4%
Family Relations	2.36	2.42	2.66	0.24	9.9%
Safety	3.62	3.89	4.27	0.38	9.8%
Support Network	2.33	2.50	2.68	0.18	7.2%
Adult Education	3.02	2.90	3.10	0.20	6.9%
Life Skills	3.00	3.16	3.37	0.21	6.6%
Physical Health	3.82	3.54	3.72	0.18	5.1%
Parenting Skills	3.71	3.65	3.71	0.06	1.6%
Legal	4.27	4.31	4.38	0.07	1.6%
Community Involvement	2.50	2.76	2.80	0.04	1.4%
Mental Health	3.70	3.34	3.36	0.02	0.6%
Child Education	3.97	4.19	4.18	-0.01	-0.2%
Substance Abuse	4.38	4.33	4.12	-0.21	-4.8%
<b>Average of all Areas</b>	<b>2.96</b>	<b>3.03</b>	<b>3.28</b>	<b>0.25</b>	<b>10.0%</b>

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# Agency Data Spotlight

## The Road Home

210 S. Rio Grande St.

Salt Lake City, UT 84101

Contact: Michelle Eining, [meining@theroadhome.org](mailto:meining@theroadhome.org)

The Road Home began using UHMIS and MetSys as the pilot agency in the state in August of 2004. The Road Home provides emergency shelter to approximately 700 people nightly.

The Road Home use MetSys as their primary system for shelter management. Doing so has allowed them to conduct extensive analysis of shelter usage. Below are some highlights from their 2007-2008 annual statistics report.

The following statistics highlight that the majority of our clients need our services for only a very short time before they are able to move on.

- 50% of clients stayed in shelter for less than 3 weeks.
- 33% of clients stayed in shelter for 1 week or less.
- 75 % of clients stayed in shelter for less than 3 months.
- 13% of clients stayed in shelter for only 1 day.

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# Things to Remember...

- Monthly statewide reports are run and submitted to the State Homeless Coordinating Council. To ensure your agency and area are accurately reflected, all data must be accurate and up to date by the 5<sup>th</sup> of each month.
- You can request Utah HMIS staff to come to your agency for re-training at anytime.
- There are many fields in MetSYS that we are currently not using. If your agency would like to collect additional data, please let us know and we may be able to assist you.
- You can request custom reports from the Utah HMIS team at no cost.
- Currently there is no cost for participation in HMIS. HMIS has been funded entirely through the HUD CoC grant, with matching funds from the State Department of Community and Culture. Due to the costs of running the project, at some point in the future agencies will be assessed a nominal fee for participation.
- [www.uhmis.org](http://www.uhmis.org) is a great resource! New and improved, easy to follow documentation is available for many of your regular tasks.
- Remember, our data is only as good as the information in each individual record. Accuracy and completeness are crucial!!